

Quality Policy



The AET Group of companies are committed to quality. Our aim is to be known for performance in meeting contractual time, cost and specified quality outcomes while maintaining company profitability and long-term viability; and for establishing good relationships with clients, employees, associated enterprises and authorities.

We acknowledge the legitimate needs of the community with regard to the impact of construction projects, environmental issues and safety, and address these through all aspects of our operations.

To meet and exceed our quality obligations, the AET Group will:

- Develop, implement and continuously improve the effectiveness and efficiency of our Integrated Management System (IMS) in conformance with AS/NZS ISO 9001;
- Comply with applicable statutory legislation, regulations, codes of practice, standards and guidelines that apply to the activities we undertake and products we produce;
- Define roles and responsibilities for quality;
- Establish quality management objectives and targets, and monitor our progress with the aim of eliminating rework and/or nonconformance in relation to AET Group activities, products and services;
- Consult with our employees and other interested parties regarding quality management aspects of our business operations;
- Encourage all workers to share the responsibility for quality and operate in a culture of continuous improvement and best practice;
- Establish appropriate quality management processes within the Integrated Management System (IMS) to ensure high quality outcomes are achieved across all AET Group activities, products and services;
- Provide customers with high quality products and services that meet or exceed their expectations;
- Only engage suppliers and subcontractors that provide us with high quality services and materials, have demonstrated effective quality management processes and who are suitably insured;
- Establish and maintain quality control mechanisms for all our suppliers and subcontractors, so our high standard is upheld at all times;
- Maintain appropriate quality records and review these records to assess performance and possible improvement areas; and
- Ensure that our documentation is reviewed regularly to assess and assure its ongoing relevance.

The management of AET Group companies are responsible to its clients for achieving quality in a planned, documented and systematic manner.

This AET Group *Quality Policy* will be communicated to all new employees at Induction and will be reviewed annually.

Brendan Read
Managing Director
Affinity Electrical Technologies

25/6/20

[Date]

Djali Bloomfield
Managing Director
Arrow Facilities Management

25/6/2020

[Date]

Rob Ellison
General Manager
JRC Electrical Services

25/6/20

[Date]